Our Top Session Picks for Gartner
IT Operations Strategies & Solutions
Summit 2017

# Day 1 - Monday, May 8

**Theresa Payton**
President & CEO, Fortalice Solutions

**Guest Keynote:**
IT Operations 2020 –
Breaking all the Rules...How Should You React?

8.00 AM - 9.00 AM | Orange Ballroom, Lower Level

**Milind Govekar**
Research VP, Gartner

**Hank Marquis**
Research Director, Gartner

**Gartner Keynote:**
Digital Business Platforms: The I&O Perspective

8.00 AM - 9.00 AM | Orange Ballroom, Lower Level

**Sanjit Ganguli**
Research Director, Gartner

**Roundtable:**
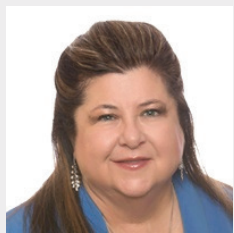The Impact of IoT on Infrastructure and Operations

11:00 AM- 12:00 PM | Ruby Lake, Lobby Level

**David Paul Williams**
Research VP, Gartner

The Five-Year I&O Automation Scenario: Automate
I&O to Drive Efficiency, Improve Reliability and
Reduce Costs

2:15 PM - 3:00 PM | Orange Ballroom D, Lower Level

**Diane Berry**
Research VP, Gartner

**Roundtable:**
What Do IT Executives Love or Hate About Their Job?

4:15 PM - 5:15 PM | Sand Lake, Lobby Level

**Sanjit Ganguli**
Research Director, Gartner

**To the Point:** How Seven Top IT Operations Teams
Are Succeeding With AIOps Technologies Today

4:15 PM - 4:45 PM | Orange Ballroom E, Lower Level

**Colin Fletcher**
Research Director, Gartner

**To the Point:** Capitalize on Tooling Strategies Used
to Manage the "Ops" in DevOps

5:00 PM - 5:30 PM | Florida Ballroom 1, Lower Level

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